

PRINTING PROCESSES AFTER JULY 8th

DEALER PURCHASE

Paper customers that purchase their license, tags CRCs, harvest cards, VAP, and harvester/companion cards, from a dealer will receive their documents at the time of purchase. The documents will be printed on 8.5"x11" paper on equipment and paper that the dealer provides.

Paper customers and HQ will be able to reprint their license and endorsements, VAPs, and harvester/companion cards unlimited times from their profile. If they need a duplicate CRC, harvest card, or tag, they will need to purchase a duplicate. It will be the same price as it was on durable stock.

Dealers will have 3 attempts within a 30 minute period to reprint documents that have failed to print.

HQ will not be able to enable additional reprints of CRCs, harvest cards, or tags if the documents fail to print or if there is a printing error after the dealer has attempted the third reprint. Dealers would need to cancel the transaction and fix their printing issue. This action will allow the customer to go to a different dealer to have the items printed in a new transaction.

Mobile customers will be able to print their license document, VAP, and harvester/companion cards from their profile.

ONLINE/TELESALES/CALL CENTER PURCHASE

Paper customers that purchase online or over the phone will be able to print their general license documents from the sales confirmation email sent to the customer, and the "View and Print Active Privileges" page. CRCs, tags, and harvest cards will be printable one time from the "View and Print Active Privileges" page.

HQ and Regional Offices will have the ability to reprint licenses, tags, CRCs, harvest cards, VAP, harvester/companion cards, from the customer profile.

Mobile customers will be able to print their license document, VAP, and harvester/companion cards from their profile.

REGION OFFICE PURCHASE

Paper customers that purchase their license, tags CRCs, harvest cards, VAP, and harvester/companion cards, from a Region office will receive their documents at the time of purchase. The documents will be printed on 8.5"x11" paper.

Paper customers will be able to reprint their license, VAP, harvester/companion cards, unlimited times from their profile. They will not be able to reprint tags, CRCs, or harvest cards from their profile.

Customers that have lost or damaged their tags, CRCs, or harvest cards will need to purchase a duplicate.

Region office staff will have 60 days to reprint documents that fail to print, or the customer is unable to print from home.

Mobile customers will be able to print their license document, VAP, and harvester/companion cards from their profile.